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Take Care of Your Customers--or Someone Else Will! *Legendary Service*

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Great customer service is a concept organizations love to be known for. Yet most people consider the service they receive to be average, at best. Successful companies make the connection between legendary customer service and a thriving business--they recognize that the way employees treat customers is directly related to the ...

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In *Legendary Service*, Ken Blanchard, Kathy Cuff, and Vicki Halse explain that these kinds of scenarios make or break a business in today's society. We've come to expect top-notch service in everything. For business owners, delivering on that great of an expectation has become a universal indicator of integrity.

*Your Guide To Delivering Legendary Service: the ICARE Model*

*Legendary Service: The Key is to Care eBook: Ken Blanchard, Victoria Halsey, Kathy Cuff: Amazon.co.uk: Kindle Store*

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